

Tyler Technologies Acquires CaseloadPRO

Acquisition elevates Tyler's presence in the probation market

PLANO, Texas (Sept. 4, 2018) – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced today it has acquired CaseloadPRO, L.P., which provides a fully featured probation case management system. CaseloadPRO will enhance Tyler's courts and justice offerings with a comprehensive supervision solution for probation and parole departments across the country.

“The acquisition of CaseloadPRO allows Tyler to strengthen our [Tyler Alliance](#) initiative, a family of applications which connects processes from dispatch through disposition, and includes products for courts, prosecutors, corrections, and probation,” said Lynn Moore, president and chief executive officer of Tyler.

CaseloadPRO currently provides its product to 110 clients across 23 states and has 5,000 users. Its probation product is offered exclusively as a software-as-a-service (SaaS) solution. Recently, the company added Alameda County Probation in California, Clark County Juvenile Probation in Nevada, the Las Vegas Metro Police Department in Nevada, and the State of Nevada Juvenile Justice Department to its client base.

CaseloadPRO has grown rapidly in the past several years in part because of its deep experience with and understanding of the needs of probation departments. Among other things, its clients value:

- Low initial costs and reduced total cost of ownership due to its subscription model
- Rapid deployment, with implementations ranging from two days to nine months
- High user adoption due to intuitive design that limits the need for training
- Proven reliability with more than 10 years of experience in the hosted-data arena
- Robust security featuring SSL encryption, secure data transmission, and multiple layers of security

CaseloadPRO enables departments to manage probationers and parolees and run smoothly through automated check-ins; automated reminders; institution management; room check; and electronic monitoring.

“We are excited at the opportunity to join Tyler Technologies and further enhance Tyler's presence in the supervision market,” said Tom Westfall, president of CaseloadPRO. “Our vision for technology in this space, our strong client retention rate, and our company culture all align with Tyler's, and this move is a natural fit for our company. We look forward to leveraging the resources at Tyler to increase our rate of expansion.”

Founded in 2009, CaseloadPRO is headquartered in Modesto, California, and employs 16 people. CaseloadPRO management and staff will become part of Tyler's Courts & Justice Division and its current employees are expected to remain in its current office space in Modesto with president Tom Westfall becoming general manager of supervision within Tyler.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations. In 2017, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and Fortune included Tyler on its "100 Fastest-Growing Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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