Large North Carolina County Selects Tyler Technologies' Enterprise Resource Planning Solution

Guilford County to use Tyler's Munis solution to enhance reporting and workflows

PLANO, Texas (June 20, 2019) – <u>Tyler Technologies Inc.</u> (NYSE: TYL) announced today that it has signed an agreement with Guilford County, North Carolina, for Tyler's Munis[®] enterprise resource planning (ERP) software suite, including Tyler Cashiering[™] and Tyler Content Manager[™].

Guilford County has a population of more than 500,000 people, making it the third largest county in North Carolina. The county is currently using several third-party solutions for ERP management, but they are not integrated and deliver fragmented data to the county's various departments. The county looked for a more comprehensive solution that could manage financial and human capital information and selected Tyler's Munis solution to bring needed improvements.

"We were looking for an integrated ERP solution to better serve our customers, internal and external, while empowering our employees," said Hemant Desai, CIO, Guilford County. "We expect that Tyler's Munis solution will help achieve that vision and bring many benefits to our county, such as more sophisticated reporting and streamlined business operations."

Tyler's Munis solution will be deployed as a software-as-a-service (SaaS) solution and will provide the county with a modern workflow, flexible reporting, and automated business processes. Tyler Cashiering will allow the county to centralize revenue collections and monitor real-time balances across departments, and Tyler Content Manager will streamline access to records and documents and allow Guilford County to easily transform paper forms and documents into electronic images. The county is also in the process of implementing Tyler's EnerGovTM civic services solution, which will be integrated with Munis.

"This agreement underscores the fact that Munis, especially when deployed as a SaaS solution, is a great fit for large public sector organizations like Guilford County," said Chris Hepburn, president of Tyler's ERP & Schools Division. "We are eager to bring time-saving efficiencies to county departments and cost savings to their constituents through our solution."

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is the largest and most established provider of integrated software and technology services focused on the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 21,000 successful installations across 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. A financially strong company, Tyler has achieved double-digit revenue growth every quarter since 2012. It was also named to Forbes' "Best

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Midsize Employers" list in 2018 and recognized twice on its "Most Innovative Growth Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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