

Two More California Superior Courts Select Tyler Technologies' Odyssey Case Management Solution

Tyler's solution will now serve 28 of 58 superior courts in the state

PLANO, Texas (Nov. 19, 2019) – <u>Tyler Technologies, Inc.</u> (NYSE: TYL) announced it has signed agreements with the Superior Court of California, County of Mendocino, and the Superior Court of California, County of Shasta, for Tyler's Odyssey[®] case management solution. These agreements represent the 27th and 28th California superior courts to select Tyler's Odyssey solution, which now serves approximately 70% of California's population.

Through a new master services agreement (MSA) with the state of California, Tyler is now a preferred case management vendor, making the process for courts to procure Odyssey quick and easy.

The County of Mendocino is in northern California, equidistant from the San Francisco bay area and the California/Oregon border. The Mendocino superior court chose Tyler's Odyssey Case Management, Judge Edition, and Clerk Edition solutions to replace its current case management system, which lacks e-filing and other modern functionality.

The superior court was looking to replace its current case management system that would no longer be supported by its current provider and selected Tyler's Odyssey solution to manage all case types, along with Odyssey Judge EditionTM and Odyssey Clerk EditionTM.

"We know Tyler has a strong track record serving superior courts in the state, and we're excited to see the efficiencies its case management solution will bring to our court staff, including our judges and clerks. Our vision is to revolutionize our business processes to use technology to communicate with our justice partners and to improve case flow management," said Kim Turner, court executive officer for the Superior Court of California, County of Mendocino.

The County of Shasta lies northeast of the County of Mendocino and occupies the northern part of the Sacramento Valley. Its existing case management system is 28 years old and no longer serving the needs of the court. Similar to the County of Mendocino, the County of Shasta selected Tyler due to its experience with case management specifically with California superior courts and its reputation for delivering projects on time. The county was the first of the nine courts that requested budget change proposal funding from the Judicial Council of California to execute a contract for Odyssey under the new MSA.

"With more than 220 users, our court is a busy operation," said Melissa Fowler-Bradley, court executive officer for the Superior Court of California, County of Shasta. "We knew we needed a solution that would effectively manage documents and processes, as well as help to streamline communications with our staff. We're looking forward to implementing Odyssey and realizing those benefits in our community."

Like Mendocino, Shasta will also utilize Odyssey Judge Edition and Odyssey Clerk Edition.

Two More California Superior Courts Select Tyler Technologies' Odyssey Case Management Solution Nov. 19, 2019 Page 2

"Adding the superior courts of Mendocino and Shasta to our broad client base in California underscores the success we've had bringing modern and comprehensive court systems to the state," said Rusty Smith, president of Tyler's Courts & Justice Division. "With these agreements, Odyssey has been selected in 28 of the 58 superior courts in the state and Tyler has become the primary case management system vendor in California. We look forward to empowering legal professionals with helpful tools and expanding access to justice for residents in these important counties."

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is the largest and most established provider of integrated software and technology services focused on the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 21,000 successful installations across 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. A financially strong company, Tyler has achieved double-digit revenue growth every quarter since 2012. It was also named to Forbes' "Best Midsize Employers" list in 2018 and recognized twice on its "Most Innovative Growth Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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