City of Lawton, Oklahoma, Creating "Virtual City Hall" with Multiple Tyler Technologies Solutions

Tyler solutions to connect city processes and streamline daily operations

PLANO, Texas (March 10, 2020) – <u>Tyler Technologies, Inc.</u> (NYSE: TYL) announced today that is has signed an agreement with the city of Lawton, Oklahoma, for several Tyler solutions, including Munis[®] enterprise resource planning (ERP), EnerGov[™] civic services, New World[™] public safety, Incode[®] court, Brazos[™] eCitation, Socrata[®] data and insights, and Tyler Content Manager[™].

The city currently has several custom developed software systems that are nearing the end of life, and there is a sense of urgency to upgrade its infrastructure. The city looked for a vendor that could integrate several applications that managed public safety, financial and human resources information, citations, data, and other citywide processes.

"We knew Tyler was the industry leader in the space and were impressed by their software after seeing it in action at other municipalities," said Michael Cleghorn, city manager, city of Lawton. "Implementing these solutions will help bring our city into the 21st century, something we have needed to do to meet the expectations of our constituents. It will also begin to fulfill our vision of a 'Virtual City Hall' that will allow greater access for all citizens. We look forward to streamlining processes, increasing transparency, and bringing quantifiable efficiencies to our people and staff."

The city of Lawton is looking forward to many benefits from Tyler's solutions, including

- Reduced paper as a result of electronic ticketing for law enforcement
- Automated reporting capabilities for staff
- Minimized user error because of the switch from paper-based to electronic processes
- Better access for constituents, including the ability to pay bills online
- Increased transparency, especially when it comes to making city finances available to the public
- Ability for constituents to visualize Permit and Code Enforcement data on a map

"We are excited to support the city of Lawton's vision of creating a 'Virtual City Hall' for their constituents, where they can easily access local government services thanks to improved technology," said Lynn Moore, president and chief executive officer of Tyler. "Tyler has the citywide domain expertise to help Lawton streamline processes from public safety to ERP management, and we look forward to helping the city realize the benefits of a connected community."

The city of Lawton is located in southwest Oklahoma and has a population of more than 92,000.

About Tyler Technologies, Inc.

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Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 26,000 successful installations across more than 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. A financially strong company, Tyler has achieved double-digit revenue growth every quarter since 2012. It was also named to Forbes' "Best Midsize Employers" list in 2019 and recognized twice on its "Most Innovative Growth Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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