

Tyler Technologies Enables Online Dispute Resolution for Courts from California to Florida

Tyler's Modria solution helps courts to resolve residents' cases entirely online

PLANO, Texas (May 26, 2020) – [Tyler Technologies, Inc.](#) (NYSE: TYL) today announced new agreements and successful go-lives with courts in three states for Tyler's Modria® online dispute resolution solution. With courts having to shift to remote operations amid the coronavirus pandemic, Tyler's solution allows them to bring essential court services to its citizens in a more convenient way.

The Third Circuit Court in Columbia County, Florida, and Ninth Circuit Court in Orange County, Florida, have recently gone live with Modria for small claims and debt collection cases. Tyler's Modria solution offers the workflows and communication tools necessary to facilitate resolution for these cases entirely online, without requiring parties to physically appear in a courtroom. If parties cannot solve their dispute online, they still have the option to appear before a judge. In addition, the Los Angeles Superior Court (LASC) in California has also gone live with Modria. The LASC, the largest court in the country, began a pilot program with Modria last year and recently expanded the scope and availability for all residents in Los Angeles County needing a parenting plan.

In addition to successful go-lives in California and Florida, Denton County, Texas, will be going live with Modria soon, bringing convenient, remote court services to their residents. Denton County will use Modria for small claims and debt collection cases, similar to the courts in Columbia County and Orange County, Florida. By using Modria, Denton County hopes to achieve faster resolution time for cases and alleviate staff resources.

"We're pleased to be able to offer online dispute resolution to our constituents," said Judge James R. DePiazza, Denton County Justice of the Peace Precinct 2. "As we continue to streamline court operations to electronic docketing and online filing, being able to provide this tool to residents can get their cases resolved in a timely manner without having to come to court is very important. Many of our debt claims cases that go to trial get settled on the court date just prior to the hearing. Modria will help litigants resolve their case prior to their court date. This saves them time by not having to appear, and it helps reallocate our staff resources to focus on other critical matters."

The courts in Orange County, Los Angeles County, and Denton County will be able to seamlessly connect their Modria solution to their Odyssey® e-filing and case management solutions. Cases can easily be entered into the e-filing system and then automatically added to case management and sent to Modria for the parties to work out their disputes quickly.

"Providing increased access to justice has always been important to Tyler, and some can argue that is even more important during this time when jurisdictions have had to shift to remote operations or provide services online," said Jamie Gillespie, general manager of Tyler's Modria solution. "We're excited to see these innovative courts embrace online

dispute resolution so they can continue serving their residents without interruption. We are confident that Modria will help the courts' constituents solve their disputes fairly, efficiently, and at a time and place convenient for them."

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 26,000 successful installations across more than 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. A financially strong company, Tyler has achieved double-digit revenue growth every quarter since 2012. It was also named to Forbes' "Best Midsize Employers" list in 2019 and recognized twice on its "Most Innovative Growth Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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