

IDT Corporation Reports Second Quarter Fiscal Year 2022 Results

NEWARK, NJ — **March 7, 2022**: IDT Corporation (NYSE: IDT), a global provider of fintech, cloud communications, and traditional communications services, today reported results for the second quarter of its 2022 fiscal year, the three months ended January 31, 2022.

SECOND QUARTER FISCAL YEAR 2022 (2Q22) HIGHLIGHTS

(Throughout this release, results are for 2Q22 and are compared to 2Q21 unless otherwise noted. Earnings per share (EPS), loss per share, Non-GAAP EPS*, and Non-GAAP loss per share* are per diluted share. Please see the final page of this release for important supplemental information on asterisked metrics and results.)

- Consolidated revenue decreased 0.8% to \$337 million from \$340 million. Key business unit revenue included:
 - o National Retail Solutions (NRS) revenue increased 103.6% to \$10.6 million.
 - o net2phone subscription revenue increased 32.3% to \$12.5 million.**
 - o Money Transfer revenue decreased 6.2% to \$12.5 million due to transitory foreign exchange market conditions that materially improved revenue in 2Q21. Absent that impact, Money Transfer revenue would have increased by 48%.
 - o Within the Traditional Communications segment, Mobile Top-Up revenue increased 20.4% to \$116.2 million while segment revenue decreased 3.2% to \$300.4 million. Segment revenue-less-direct-cost-of-revenue increased 6.2% to \$52.8 million.
- Consolidated revenue-less-direct-cost-of-revenue increased 12.9% to \$80 million from \$71 million, the tenth consecutive quarter of year-over-year increases.
- Consolidated income from operations increased 6.9% to \$13.8 million from \$12.9 million.
- Adjusted EBITDA* increased 14.3% to \$18.7 million from \$16.3 million. Adjusted EBITDA* less capital expenditures (CAPEX)*** increased 16.3% to \$14.0 million from \$12.1 million.
- EPS was \$0.28 compared to EPS of \$0.51. Non-GAAP EPS* was \$0.33 compared to Non-GAAP EPS* \$0.49.
- Following the quarter close, net2phone acquired Integra CCS, a rapidly growing contact-center-as-a-service (CCaaS) provider operating in the Americas and Europe, for a consideration of up to \$15 million in cash and stock inclusive of earnouts.

REMARKS BY SHMUEL JONAS, CEO

"Our second quarter financial results were highlighted by year over year improvements in gross profit, income from operations and Adjusted EBITDA driven by the continued expansion of our growth businesses.

"NRS accelerated the growth of its customer base, adding nearly 1400 net POS activations and 1200 NRS Pay accounts during the quarter. As of January 31st, NRS served approximately 16,500 active POS terminals and 8,000 NRS Pay accounts. NRS revenue increased 104% from the year-ago quarter to \$10.6

million, led by triple-digit gains from advertising and merchant services revenue. We are still in the early stages of NRS' development in terms of our addressable markets, new service offerings, and monetization of our current offerings.

"At our net2phone-UCaaS segment, subscription revenue increased 32% year-over-year to \$12.5 million. Growth was strongest in our Latin American markets, particularly in Mexico where we continue to find success with larger customers. Last week, we closed on the acquisition of Integra, a fast-growing CCaaS provider. We will incorporate Integra's CCaaS service with net2phone's UCaaS solutions to create a higher value, integrated offering that we expect will drive growth -- and significantly enhance net2phone's unit economics -- as we become more competitive upmarket.

"We are now focused on completing the previously announced spin-off of net2phone to our stockholders and are working to complete it by the end of the current fiscal year on July 31st.

"Money Transfer transactions increased 21% year-over-year while revenue decreased 6% to \$12.5 million. On an "apples-to-apples" basis, adjusting for the impact of transitory foreign exchange that improved 2Q21 results, 2Q22 transactions would have increased 36% and revenue would have increased by 48% from the year-ago quarter.

"Although our Traditional Communications segment's revenue decreased 3.2% year-over-year to \$300 million, revenue-less-direct-cost-of-revenue increased 6% to \$53 million, led by the continued expansion of our Mobile Top-Up business."

CONSOLIDATED RESULTS

Results (in millions, except EPS)	2Q22	1Q22	2Q21	2Q22 - 2Q21 change (%/\$)
Revenue	\$337	\$370	\$340	(0.8)%
Revenue-less-direct-cost-of-revenue	\$80	\$78	\$71	+12.9%
Revenue-less-direct-cost-of-revenue as a percentage of revenue***	23.7%	21.2%	20.8%	+290 bp
SG&A expense	\$61	\$60	\$54	+12.5%
Depreciation and amortization	\$4.4	\$4.4	\$4.5	+(1.9)%
Income from operations	\$13.8	\$13.8	\$12.9	+6.9%
Adjusted EBITDA*	\$18.7	\$18.4	\$16.3	+14.3%
Adjusted EBITDA* less CAPEX***	\$14.0	\$14.0	\$12.1	+16.3%
Net income (loss) attributable to IDT	\$7.5	\$(2.5)	\$13.1	\$(5.6)
Earnings (loss) per diluted share	\$0.28	\$(0.10)	\$0.51	\$(0.23)
Non-GAAP net income (loss)*	\$8.8	\$(2.0)	\$12.7	\$(3.9)
Non-GAAP earnings (loss) per share*	\$0.33	\$(0.08)	\$0.49	\$(0.16)

RESULTS BY SEGMENT

(Results are for 2Q22 and are compared to 2Q21 except where otherwise noted)

(in millions)		Fintech		net2	phone-UC	CaaS		Traditional Communications			
	2Q22	1Q22	2Q21	2Q22	1Q22	2Q21	2Q22	1Q22	2Q21		
Revenue	\$23.1	\$22.6	\$18.5	\$13.5	\$12.9	\$10.9	\$300.4	\$334.6	\$310.4		
Revenue-less-direct- cost-of-revenue	\$15.8	\$15.3	\$12.0	\$11.1	\$10.4	\$8.8	\$52.8	\$52.7	\$49.8		
SG&A expense	\$15.3	\$14.8	\$11.8	\$13.0	\$13.3	\$11.2	\$30.4	\$30.0	\$29.3		
(Loss) income from operations	\$(0.2)	\$0.0	\$(0.2)	\$(2.9)	\$(4.2)	\$(3.7)	\$19.9	\$20.1	\$19.1		
Adjusted EBITDA*	\$0.4	\$0.5	\$0.2	\$(1.9)	\$(2.9)	\$(2.4)	\$22.4	\$22.7	\$20.5		
Adjusted EBITDA* less CAPEX***	\$(0.8)	\$(0.7)	\$(1.0)	\$(3.2)	\$(4.2)	\$(3.6)	\$20.3	\$20.9	\$18.6		

Fintech

Fintech comprises National Retail Solutions (NRS), an operator of a nationwide Point-Of-Sale (POS) retail network providing merchant services, digital advertising, transaction data, and ancillary services, and BOSS Revolution Money Transfer, a provider of international money remittances.

In 2Q22 and 2Q21, the Fintech segment accounted for 6.8% and 5.4% of IDT's consolidated revenue and 19.8% and 17.0% of IDT's consolidated revenue-less-direct-cost-of-revenue, respectively.

NRS Revenue and KPIs:

Revenue \$ in thousands	2Q22	1Q22	2Q21	2Q22 -2Q21 change %
POS terminals, active – end of period	16,500	15,100	12,000	37%
Payment processing accounts – end of period	8,000	6,800	3,900	105%
NRS recurring revenue				
Merchant services and other	\$3,810	\$3,112	\$1,561	+144%
Advertising & data	3,901	4,306	1,819	+114%
SaaS fees	1,318	1,187	757	+74%
Total recurring revenue	\$9,029	\$8,605	\$4,137	+118%
POS terminal sales	1,591	1,467	1,081	+47%
Total NRS revenue	\$10,620	\$10,072	\$5,218	+104%
Monthly average recurring revenue per terminal (excl. POS terminal sales revenue)***	\$190	\$196	\$114	+66%

• As of January 31, 2022, NRS' POS terminal network comprised approximately 16,500 active POS terminals, an increase of 37% compared to a year earlier, and approximately 8,000 payment processing accounts, an increase of 105%.

- NRS revenue increased 104% to \$10.6 million from \$5.2 million and recurring revenue increased by 118% to \$9.0 million from \$4.1 million. The increases were driven by the expansion of the NRS POS and payment processing networks and increased merchant services and digital-out-of-home (DOOH) advertising & data sales.
- NRS monthly average recurring revenue per terminal increased to \$190 from \$114.
- During 2Q22, NRS launched its eWIC processing service, enabling independent retailers to accept and process WIC benefits in electronic format.

Money Transfer Take-Aways:

- Transactions increased 21% to 2.20 million from 1.83 million in the year-ago period.
- Revenue decreased 6% to \$12.5 million from \$13.3 million in 2Q21. Excluding the impact of previously disclosed foreign exchange market conditions that positively affected comparative 2Q21results, transactions would have increased 36% and revenue would have increased 48%.
- BOSS Money continued to expand its global payments network by opening remittance services to Jamaica, Togo, and Sierra Leone. BOSS Money now offers remittances from the US to 50 countries via 1,250 payers at over 328,000 locations worldwide.

net2phone-UCaaS

In 2Q22 and 2Q21, the net2phone-UCaaS segment accounted for 4.0% and 3.2% of IDT's consolidated revenue and 14.0% and 12.5% of IDT's consolidated revenue-less-direct-cost-of-revenue, respectively.

net2phone-UCaaS Takeaways:

- Total seats served increased 35% to 258,000 at January 31, 2022, from 190,000 a year earlier.
- Subscription revenue*** increased 32% to \$12.5 million from \$9.5 million, led by strong growth in both net2phone's South and North American regions.
- Subscription revenue less direct cost of revenue as a percentage of subscription revenue decreased slightly to 85.5% from 86.0% in 2Q21.
- During 2Q22, net2phone announced a strategic partnership with Avant, a leading distributor for next generation technologies.

Traditional Communications

In 2Q22 and 2Q21, the Traditional Communications segment accounted for 89.1% and 91.4% of IDT's consolidated revenue and 66.2% and 70.4% of IDT's consolidated revenue-less-direct-cost-of-revenue, respectively.

Traditional Communications Takeaways:

- Mobile Top-Up revenue increased 20.4% to \$116.2 million from \$96.6 million, primarily as a result of an increase in B2B sales resulting from a wholesale market opportunity that began during 3Q21 and has subsequently narrowed considerably. Sales via the direct-to-consumer channel continued to increase, partially offset by a decrease in sales via the retail channel.
- BOSS Revolution Calling revenue decreased 12.2% to \$100.0 million from \$113.9 million while minutes-of-use decreased 15.5% compared to the year-ago quarter. The rates of decline were higher than in recent quarters as the increased demand associated with the COVID pandemic diminished.

- IDT Global carrier services revenue decreased 16.1% to \$73.1 million from \$87.2 million reflecting a 30.3% decrease in minutes-of-use partially offset by an increase in revenue per minute.
- Traditional Communications revenue-less-direct-cost-of-revenue increased 6.2% to \$52.8 million from \$49.8 million reflecting the increase in mobile top-up revenue and increased margins from all three of Traditional Communications' primary business lines.
- Traditional Communications' Adjusted EBITDA* less CAPEX** increased 9.2% to \$20.3 million from \$18.6 million.

NOTES ON FINANCIAL STATEMENTS

Consolidated results for all periods presented include corporate overhead. Corporate G&A expense increased to \$2.3 million in 2Q22 from \$2.0 million in 2Q21.

As of January 31, 2022, IDT held \$148.3 million in cash, cash equivalents, debt securities, and current equity investments. Current assets totaled \$387.0 million and current liabilities totaled \$327.4 million.

Net cash provided by operating activities during 2Q22 was \$17.5 million compared to \$6.8 million during 2Q21. Exclusive of changes in customer deposit balances at our Gibraltar-based bank, net cash provided by operating activities during 2Q22 was \$6.3 million compared to \$17.4 million during 2Q21.

Capital expenditures increased to \$4.6 million in 2Q22 from \$4.3 million in 2Q21.

IDT EARNINGS ANNOUNCEMENT & SUPPLEMENTAL INFORMATION

This release is available for download in the "Investors & Media" section of the IDT Corporation website (https://www.idt.net/investors-and-media) and has been filed on a current report (Form 8-K) with the SEC.

IDT will host an earnings conference call beginning at 5:30 PM Eastern with management's discussion of results, outlook, and strategy followed by Q&A with investors. To listen to the call and participate in the Q&A, dial 1-888-506-0062 (toll-free from the US) or 1-973-528-0011 (international) and request the IDT Corporation call (participant access code: 897234).

A replay of the conference call will be available approximately three hours after the call concludes through March 14, 2022. To access the call replay, dial 1-877-481-4010 (toll-free from the US) or 1-919-882-2331 (international) and provide this replay number: 44495. The replay will also be accessible via streaming audio at the IDT investor relations website.

ABOUT IDT:

<u>IDT Corporation</u> (NYSE: IDT) is a global provider of fintech, cloud and traditional communications services. We make it easy for families to communicate and support each other across international borders. We also enable businesses to transact and communicate with their customers with enhanced intelligence and insight.

Our <u>BOSS Money</u> international remittance and <u>BOSS Revolution</u> international calling services make sending money and speaking with friends and family around the world convenient and reliable. <u>National Retail Solutions</u>' (NRS) point-of-sale retail network enables independent retailers to operate and process transactions more effectively while providing advertisers and consumer marketers with unprecedented reach into underserved consumer markets. <u>net2phone</u>'s communications-as-a-service solutions provide businesses with intelligently integrated cloud communications and collaboration tools across channels and devices. Our <u>IDT Global</u> and <u>IDT Express</u> wholesale offerings enable communications service enterprises to provision and manage international voice and SMS services.

All statements above that are not purely about historical facts, including, but not limited to, those in which we use the words "believe," "anticipate," "expect," "plan," "intend," "estimate," "target" and similar expressions, are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. While these forward-looking statements represent our current judgment of what may happen in the future, actual results may differ materially from the results expressed or implied by these statements due to numerous important factors. Our filings with the SEC provide detailed information on such statements and risks and should be consulted along with this release. To the extent permitted under applicable law, IDT assumes no obligation to update any forward-looking statements.

CONTACT:

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IDT CORPORATION

CONSOLIDATED BALANCE SHEETS

	Ja	nuary 31, 2022		July 31, 2021
	(U	naudited) (in thou	sand	s)
Assets				
Current assets:		101250	•	105.145
Cash and cash equivalents		104,268	\$	107,147
Restricted cash and cash equivalents		116,284		119,769
Debt securities		15,490		14,012
Equity investments		28,494		42,434
Trade accounts receivable, net of allowance for doubtful accounts of \$4,896 at January 31, 2022 and \$4,438 at July 31, 2021		53,247		46,644
Disbursement prefunding		29,226		27,656
Prepaid expenses		17,408		13,694
Other current assets		22,582		16,779
Total current assets		386,999		388,135
Property, plant, and equipment, net		31,639		30.829
Goodwill		15,081		14,897
Other intangibles, net		6,940		7,578
Equity investments		8,355		11,654
1 7		7,100		7,671
Operating lease right-of-use assets				,
Deferred income tax assets, net		39,539		41,502
Other assets		10,241		10,389
Total assets	\$	505,894	\$	512,655
Liabilities and equity				
Current liabilities:				
Trade accounts payable	\$	23,800	\$	24,502
Accrued expenses		122,372		129,085
Deferred revenue		40,592		42,293
Customer deposits		109,862		115,524
Other current liabilities		30,744		27,930
Total current liabilities		327,370		339,334
Operating lease liabilities		5,014		5,473
Other liabilities		467		1,234
Total liabilities		332,851		346,041
Commitments and contingencies		,		,-
Redeemable noncontrolling interest		10.063		
Equity:		10,005		
IDT Corporation stockholders' equity:				
Preferred stock, \$.01 par value; authorized shares—10,000; no shares issued		_		_
Class A common stock, \$.01 par value; authorized shares—35,000; 3,272 shares issued and 1,574 shares outstanding at January 31,				
2022 and July 31, 2021		33		33
Class B common stock, \$.01 par value; authorized shares—200,000; 26,684 and 26,379 shares issued and 24,292 and 24,187 shares		33		33
outstanding at January 31, 2022 and July 31, 2021, respectively		267		264
Additional paid-in capital		278,613		278,021
Treasury stock, at cost, consisting of 1,698 and 1,698 shares of Class A common stock and 2,392 and 2,192 shares of Class B		(60.207)		(60.412)
common stock at January 31, 2022 and July 31, 2021, respectively		(69,387)		(60,413)
Accumulated other comprehensive loss		(11,088)		(10,183)
Accumulated deficit		(37,843)		(42,858)
Total IDT Corporation stockholders' equity		160,595		164,864
Noncontrolling interests		2,385		1,750
Total equity		162,980		166,614
Total liabilities and equity		505,894	\$	512,655
Total naturus and equity	Ψ	303,074	ψ	312,033

IDT CORPORATION CONSOLIDATED STATEMENTS OF INCOME (Unaudited)

	Three Months Ended January 31,			Six Months Ended January 31,			
_	2022	-	2021		2022	-	2021
_		(in	thousands, exc	cept pe	er share data)		
Revenues\$ Costs and expenses:	337,058	\$	339,766	\$	707,141	\$	683,191
Direct cost of revenues (exclusive of depreciation and amortization)	257,325		269,145		548,950		542,319
Selling, general and administrative (i)	61,070		54,298		121,177		106,442
Depreciation and amortization	4,378		4,464		8,825		8,956
Severance	29		143	_	67		255
Total costs and expenses	322,802		328,050		679,019		657,972
Other operating (expense) gain, net	(442)		1,207		(530)		955
Income from operations	13,814		12,923		27,592		26,174
Interest income, net	119		139		132		98
Other (expense) income, net	(2,949)		3,170		(19,165)		1,792
Income before income taxes	10,984		16,232		8,559		28,064
Provision for income taxes	(2,734)		(3,027)		(2,648)		(6,444)
Net income	8,250		13,205		5,911		21,620
Net (income) attributable to noncontrolling interests	(763)		(97)		(896)		(224)
Net income attributable to IDT Corporation	7,487	\$	13,108	\$	5,015	\$	21,396
Earnings per share attributable to IDT Corporation common stockholders:							
Basic	0.29	\$	0.52	\$	0.20	\$	0.84
Diluted	0.28	\$	0.51	\$	0.19	\$	0.83
Weighted-average number of shares used in calculation of earnings per share:							
Basic	25,652		25,362		25,609		25,448
Diluted	26,542		25,713	- — - —	26,580		25,787
(i) Stock-based compensation included in selling, general and administrative expenses\$	310	\$	434	\$	595	\$	940

IDT CORPORATION CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

		Six Moi Janu	nths En ary 31,	ded
		2022		2021
Omegasting activities		(in th	ousand	s)
Operating activities Net income	\$	5,911	\$	21,620
Adjustments to reconcile net income to net cash provided by operating activities:	Ψ	3,711	Ψ	21,020
Depreciation and amortization		8,825		8,956
Deferred income taxes		1.683		5.881
Provision for doubtful accounts receivable		1,289		1.069
Net unrealized loss (gain) from marketable securities		16,242		(286)
Stock-based compensation.		595		940
1		2.850		269
Other		2,830		209
Change in assets and liabilities:		(0.045)		(7.220)
Trade accounts receivable		(8,045)		(7,330)
Disbursement prefunding, prepaid expenses, other current assets, and other assets		(8,551)		4,965
Trade accounts payable, accrued expenses, other current liabilities, and other liabilities		(6,313)		1,631
Customer deposits at IDT Financial Services Limited (Gibraltar-based bank)		(1,862)		(11,136)
Deferred revenue		(960)		(968)
Net cash provided by operating activities		11,664		25,611
Investing activities				
Capital expenditures		(8,991)		(8,825)
Purchase of convertible preferred stock in equity method investment		(1,051)		_
Payments for acquisitions, net of cash acquired		(100)		(2,388)
Purchase of Rafael Holdings, Inc. Class B common stock and warrant		_		(5,000)
Purchases of debt securities and equity investments		(10,825)		(34,436)
Proceeds from maturities and sales of debt securities and redemptions of equity investments		6,068		11,575
Net cash used in investing activities		(14,899)		(39,074)
Financing activities				
Distributions to noncontrolling interests		(198)		(418)
Proceeds from other liabilities		2,301		_
Repayment of other liabilities.		(1,291)		(56)
Proceeds from borrowings under revolving credit facility		2,488		_
Repayment of borrowings under revolving credit facility.		(2,488)		_
Proceeds from sale of redeemable equity in subsidiary		10,000		_
Proceeds from exercise of stock options		´ —		686
Repurchases of Class B common stock		(8,974)		(4,192)
Net cash provided by (used in) financing activities		1.838		(3,980)
Effect of exchange rate changes on cash, cash equivalents, and restricted cash and cash equivalents		(4,967)		5,560
Net decrease in cash, cash equivalents, and restricted cash and cash equivalents		(6,364)		(11,883)
Cash, cash equivalents, and restricted cash and cash equivalents at beginning of period		226,916		201,222
Cash, cash equivalents, and restricted cash and cash equivalents at end of period	\$	220,552	\$	189,339
Supplemental schoolule of non-coch investing and financing activities				
Supplemental schedule of non-cash investing and financing activities	¢		¢	202
Liabilities incurred for acquisition	\$		\$	393

Reconciliation of Non-GAAP Financial Measures for the Second Quarter Fiscal 2022 and 2021

In addition to disclosing financial results that are determined in accordance with generally accepted accounting principles in the United States of America (GAAP), IDT also disclosed, for 2Q22, 1Q21, and 2Q21, Adjusted EBITDA, non-GAAP net income (loss), non-GAAP earnings per diluted share (EPS), and non-GAAP loss per share, all of which are non-GAAP measures. Generally, a non-GAAP measure is a numerical measure of a company's performance, financial position, or cash flows that either excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with GAAP.

IDT's measure of Adjusted EBITDA consists of revenue less direct cost of revenues and selling, general and administrative expense. Another way of calculating Adjusted EBITDA is to start with income (loss) from operations, add depreciation and amortization, severance expense, and other operating expense, and deduct other operating gains.

IDT's measure of non-GAAP net income (loss) starts with net income (loss) in accordance with GAAP and adds severance expense, stock-based compensation, and other operating expense, and deducts other operating gains.

These additions and subtractions are non-cash and/or non-routine items in the relevant fiscal 2022 and fiscal 2021 periods.

IDT's measures of non-GAAP EPS and non-GAAP loss per share are calculated by dividing non-GAAP net income (loss) by the diluted weighted-average shares.

Management believes that IDT's Adjusted EBITDA, non-GAAP net income (loss), non-GAAP EPS, and non-GAAP loss per share are measures which provide useful information to both management and investors by excluding certain expenses and non-routine gains and losses that may not be indicative of IDT's or the relevant segment's core operating results. Management uses Adjusted EBITDA, among other measures, as a relevant indicator of core operational strengths in its financial and operational decision making. In addition, management uses Adjusted EBITDA, non-GAAP net income (loss), non-GAAP EPS, and non-GAAP loss per share to evaluate operating performance in relation to IDT's competitors. Disclosure of these financial measures may be useful to investors in evaluating performance and allows for greater transparency to the underlying supplemental information used by management in its financial and operational decision-making. In addition, IDT has historically reported similar financial measures and believes such measures are commonly used by readers of financial information in assessing performance, therefore the inclusion of comparative numbers provides consistency in financial reporting.

Management refers to Adjusted EBITDA, as well as the GAAP measures income (loss) from operations and net income (loss), on a segment and/or consolidated level to facilitate internal and external comparisons to the segments' and IDT's historical operating results, in making operating decisions, for budget and planning purposes, and to form the basis upon which management is compensated.

While depreciation and amortization are considered operating costs under GAAP, these expenses primarily represent the non-cash current period allocation of costs associated with long-lived assets acquired or capitalized in prior periods. IDT's Adjusted EBITDA, which is exclusive of depreciation and amortization, is a useful indicator of its current performance.

Severance expense is excluded from the calculation of Adjusted EBITDA, non-GAAP net income (loss), non-GAAP EPS, and non-GAAP loss per share. Severance expense is reflective of decisions made by management in each period regarding the aspects of IDT's and its segments' businesses to be focused on

in light of changing market realities and other factors. While there may be similar charges in other periods, the nature and magnitude of these charges can fluctuate markedly and do not reflect the performance of IDT's core and continuing operations.

Other operating (expense) gain, net, which is a component of income (loss) from operations, is excluded from the calculation of Adjusted EBITDA, non-GAAP net income (loss), non-GAAP EPS, and non-GAAP loss per share. Other operating (expense) gain, net includes legal fees net of insurance claims related to Straight Path Communications Inc.'s stockholders' putative class action and derivative complaint, expense for the indemnification of a net2phone cable telephony customer related to patent infringement claims brought against the customer, a gain from the write-off of a contingent consideration liability, expense for other legal and regulatory matters, and a gain from the sale of IDT's rights under a class action lawsuit. From time-to-time, IDT may have gains or incur costs related to non-routine legal and regulatory matters, however, these various items generally do not occur each quarter. IDT believes the gain and losses from these non-routine matters are not components of IDT's or the relevant segment's core operating results.

The other calculation of Adjusted EBITDA consists of revenue less direct cost of revenues and selling, general and administrative expense. As the other excluded items are not reflected in this calculation, they are excluded automatically and there is no need to make additional adjustments. This calculation results in the same Adjusted EBITDA amount and its utility and significance is as explained above.

Stock-based compensation recognized by IDT and other companies may not be comparable because of the variety of types of awards as well as the various valuation methodologies and subjective assumptions that are permitted under GAAP. Stock-based compensation is excluded from IDT's calculation of non-GAAP net income (loss), non-GAAP EPS, and non-GAAP loss per share because management believes this allows investors to make more meaningful comparisons of the operating results per share of IDT's core business with the results of other companies. However, stock-based compensation will continue to be a significant expense for IDT for the foreseeable future and an important part of employees' compensation that impacts their performance.

Adjusted EBITDA, non-GAAP net income (loss), non-GAAP EPS, and non-GAAP loss per share should be considered in addition to, not as a substitute for, or superior to, income (loss) from operations, cash flow from operating activities, net income (loss), basic and diluted earnings per share or other measures of liquidity and financial performance prepared in accordance with GAAP. In addition, IDT's measurements of Adjusted EBITDA, non-GAAP net income (loss), non-GAAP EPS, and non-GAAP loss per share may not be comparable to similarly titled measures reported by other companies.

Following are reconciliations of Adjusted EBITDA, non-GAAP net income (loss), non-GAAP EPS, and non-GAAP loss per share to the most directly comparable GAAP measure, which are, (a) for Adjusted EBITDA, income (loss) from operations for IDT's reportable segments and net income (loss) for IDT on a consolidated basis, (b) for non-GAAP net income (loss), net income (loss), and (c) for non-GAAP EPS and non-GAAP loss per share, diluted earnings (loss) per share.

IDT Corporation

Reconciliation of Adjusted EBITDA to Net Income (Loss)
(unaudited) in millions. Figures may not foot or cross-foot due to rounding to millions

	Total IDT Corporation	Comr	itional nunica- ons	net2phone- UCaaS		Fintech		orporate
Three Months Ended January 31, 2022 (2Q22)								
Adjusted EBITDA Subtract (Add):	\$ 18.7	\$	22.4	\$ (1.9)	\$	0.4	\$	(2.3)
Depreciation and amortization	4.4		2.5	1.3		0.6		-
Severance expense	-		-	-		-		-
Other operating expense (gain), net	0.4		-	(0.3)		-		0.7
Income (loss) from operations	13.8	\$	19.9	\$ (2.9)	\$	(0.2)	\$	(3.0)
Interest income, net	0.1							
Other expense, net	(2.9)							
Income before income taxes	11.0							
Provision for income taxes	(2.7)							
Net income Net income attributable to noncontrolling interests	8.3							
Net income attributable to IDT Corporation	\$ 7.5							

	Total IDT Corporation		Traditional Communica- tions		net2phone- UCaaS		Fintech		Corporate
Three Months Ended October 31, 2021 (1Q22)									
Adjusted EBITDA Subtract:	\$ 18.4		\$ 22.7	\$	(2.9)	\$	0.5	\$	(2.0)
Depreciation and amortization	4.4		2.5		1.3		0.6		-
Severance expense	-		-		-		-		-
Other operating expense, net	0.1		_		-		-		0.1
Income (loss) from operations	13.8		\$ 20.1	\$	(4.2)	\$	-	\$	(2.1)
Interest income, net	-								
Other expense, net	(16.2)								
Loss before income taxes	(2.4)								
Benefit from income taxes	0.1								
Net loss Net income attributable to noncontrolling	(2.3)								
interests	(0.2)								
Net loss attributable to IDT Corporation	\$ (2.5)								

IDT Corporation

Reconciliation of Adjusted EBITDA to Net Income

(unaudited) in millions. Figures may not foot or cross-foot due to rounding to millions.

	Total IDT Corporation		ditional nmunic- ons	net2phone- UCaaS		Fintech		orporate
Three Months Ended January 31, 2021 (2Q21)								
Adjusted EBITDA Subtract (Add):	\$ 16.3		\$ 20.5	\$	(2.4)	\$ 0.2	\$	(2.0)
Depreciation and amortization	4.5		2.8		1.2	0.4		-
Severance expense	0.1		0.1		-	-		-
Other operating (gain) expense, net	(1.2)		(1.6)		0.1	-		0.3
Income (loss) from operations	12.9		\$ 19.1	\$	(3.7)	\$ (0.2)	\$	(2.3)
Interest income, net	0.1							
Other income, net	3.2							
Income before income taxes	16.2							
Provision for income taxes	(3.0)							
Net income Net income attributable to noncontrolling	13.2							
interests	(0.1)							
Net income attributable to IDT Corporation	\$ 13.1							

IDT Corporation

Reconciliations of Net Income (Loss) to Non-GAAP Net Income (Loss) and Earnings (Loss) per share to Non-GAAP EPS or Non-GAAP Loss per share (unaudited) in millions, except per share data. Figures may not foot due to rounding to

millions.

	2Q22		1Q22	2Q21
Net income (loss) Adjustments (add) subtract:	\$	8.3	\$ (2.3)	\$ 13.2
Stock-based compensation		(0.3)	(0.3)	(0.4)
Severance expense		-	-	(0.1)
Other operating (expense) gain, net		(0.4)	(0.1)	1.2
Total adjustments Income tax effect of total		(0.7)	(0.4)	0.7
adjustments		(0.2)	(0.1)	(0.2)
		0.5	0.3	(0.5)
Non-GAAP net income (loss)	\$	8.8	\$ (2.0)	\$ 12.7
Earnings (loss) per share:				
Basic	\$	0.29	\$ (0.10)	\$ 0.52
Total adjustments		0.05	0.02	(0.02)
Non-GAAP - basic	\$	0.34	\$ (80.0)	\$ 0.50
Weighted-average number of shares used in calculation of basic earnings (loss) per share		25.7	25.6	25.4
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Diluted	\$	0.28	\$ (0.10)	\$ 0.51
Total adjustments		0.05	0.02	(0.02)
Non-GAAP - diluted	\$	0.33	\$ (0.08)	\$ 0.49
Weighted-average number of shares used in calculation of diluted		26.5	25.6	25.7
earnings (loss) per share		20.3	23.0	23.7

Explanation of Key Performance Metrics

net2phone-UCaaS' cloud communications offering is priced on a per-seat basis. The number of seats served and subscription revenue trends and comparisons between periods are used in the analysis of net2phone-UCaaS' revenues and direct cost of revenues.

Beginning 2Q22, net2phone-UCaaS' subscription revenue no longer includes revenue generated by a legacy SIP trunking offering in Brazil, which will be included with other non-subscription offerings in total net2phone-UCaaS' revenue. Comparative information has been restated in all periods to conform to the current presentation. Following is a reconciliation of subscription revenue to the current standard:

(in millions)	1Q21	2Q21	3Q21	4Q21	1Q22	2Q22
Subscription revenue as previously reported	\$9.1	\$10.3	\$10.9	\$11.9	\$12.5	\$13.2
Less: Legacy SIP trunking revenue in Brazil	0.8	0.8	0.9	0.9	0.8	0.7
Subscription revenue restated	\$8.3	\$9.5	\$10.0	\$11.0	\$11.7	\$12.5

Revenue-less-direct-cost-of-revenue as a percentage of revenue is a financial metric that measures changes in our revenue relative to changes in direct cost of revenue during the same period. Revenue and direct cost of revenue in this metric are from IDT's consolidated statements of operations in accordance with GAAP. Revenue-less-direct-cost-of-revenue as a percentage of revenue is a ratio in which revenue-less-direct-cost-of-revenue is the numerator and revenue is the denominator. It is useful for monitoring trends in the generation of revenue as well as for evaluating the net contribution of IDT's revenue.

Adjusted EBITDA less CAPEX is also a financial metric, which is calculated by deriving Adjusted EBITDA as described above and subtracting capital expenditures in accordance with GAAP as reported in the consolidated statements of cash flows. Management uses Adjusted EBITDA less CAPEX to evaluate the level of capital investment needed to support operations, and as a reasonable proxy for the cash generated by IDT's businesses. Because IDT's capital expenditures reflect an allocation of capital for longer-term growth, IDT seeks to strike an appropriate balance between near-term and long-term financial performance as reflected in Adjusted EBITDA less CAPEX. IDT's measurement of Adjusted EBITDA less CAPEX may not be comparable to similarly titled measures reported by other companies.

Monthly Average Recurring Revenue per Terminal is also a financial metric. Monthly Average Recurring Revenue per Terminal is calculated by dividing NRS' revenue in accordance with GAAP during a period, excluding revenue from POS terminal sales, by the average number of active POS terminals during the period. The result is divided by three when the period is a fiscal quarter. The average number of active POS terminals is calculated by adding the beginning and ending number of active POS terminals during the period and dividing by two. Monthly Average Recurring Revenue per Terminal is useful for comparisons of NRS' revenue per customer to prior periods and to competitors and others in the market, as well as for forecasting future revenue from the customer base.

Supplemental Information

- * Throughout this release, Adjusted EBITDA, Non-GAAP net income (loss) and Non-GAAP earnings (loss) per share are Non-GAAP measures intended to provide useful information that supplements IDT's or the relevant segment's results in accordance with GAAP. Please refer to the Reconciliation of Non-GAAP Financial Measures earlier in this release for an explanation of these terms and their respective reconciliations to the most directly comparable GAAP measure.
- ** net2phone subscription revenue is a key performance metric and no longer includes revenue generated by a legacy SIP trunking offering in Brazil. Please refer to the Explanation of Key Performance Metrics on the preceding page of this release for an explanation of this metric and a reconciliation of subscription revenue in prior periods to the current standard.
- *** Throughout this release, revenue-less-direct-cost-of-revenue as a percentage of revenue, Adjusted EBITDA* less CAPEX, and Monthly Average Recurring Revenue per Terminal are key performance metrics. Please refer to the Explanation of Key Performance Metrics on the preceding page of this release for an explanation of these metrics.

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